

STATE TELECOMMUNICATIONS MANAGEMENT MANUAL

State of California
Department of Technology Services

Statewide Telecommunications
and Network Division

Category:

**Telecommunications
Planning**

Chapter Title:

**State
Telecommunications
Strategic Plan**

Chapter Number:

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PURPOSE AND GOALS OF STRATEGIC PLAN

In 1986, the Statewide Telecommunications and Network Division (STND) was given responsibility to develop strategic and tactical plans for telecommunications. The following items state the current goals of the State Telecommunications Strategic Plan for the STND.

- Leverage the state's buying power as a single customer, thereby obtaining the most cost-beneficial terms from vendors of telecommunications equipment and services.
- Ensure effective management control of the overall state telecommunications environment.
- Increase the flexibility of the telecommunications infrastructure, both at the state and agency level, in order to respond to rapidly changing requirements and opportunities.
- Provide improved levels of service, or, more specifically, obtain high quality service from vendors.
- Raise telecommunications in California Government to the status of an essential business enabler as the STND:
 - ♦ aggressively pursues strategies to leverage the telecommunications infrastructure to streamline business processes,
 - ♦ enhances interagency and intergovernmental coordination, and
 - ♦ rapidly delivers quality services to the People of California.

In order to meet these goals and be responsive to state agencies' ongoing telecommunications needs, the STND must work closely with agencies in planning their telecommunications activities which is done by means of agency participation and support of telecommunications planning processes. See **Chapter 0302.0** for additional information.